

Meeting: EAP Service Delivery, Performance and Customers
Date: Thursday 2nd September, 2021
Time: 9.30 am
Venue: Lahnstein Room, Municipal Offices, Bowling Green Road, Kettering, NN15 7QX

To members of the EAP Service Delivery, Performance and Customers:

Councillors Lloyd Bunday (Chair), Jean Addison, Annabel de Capell Brooke, Kirk Harrison, Bert Jackson, Ian Jelley and Richard Levell

Agenda			
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01	Apologies for absence		
02	Members' Declarations of Interest		
03	Minutes of the Meeting Held on 26th July 2021	3 - 8	
04	Notification of requests to address the meeting		
Items for Discussion			
Item	Subject	Presenting Officer	Page no.
05	<p>The Corporate Plan - Consultation on Service Delivery, Performance and Customers</p> <p><i>To present the relevant sections of the draft Corporate Plan to the Executive Advisory Plan for consideration that relate to Service Delivery, Performance and Customers and to ensure the opportunity to provide advice and feedback to the Executive</i></p>	Lisa Hyde	9 - 22
06	<p>Executive Forward Plan and Panel Work Programme</p> <p><i>To discuss and to share views on areas that the panel may wish to consider to inform the future EAP Work Programme</i></p>	Lisa Hyde	23 - 30

Exempt Items			
None notified			
07	Close of Meeting		

This agenda has been published by Democratic Services.

Committee Administrator: David Pope

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Members' Declarations of Interest

Members are reminded of their duty to ensure they abide by the approved Member Code of Conduct whilst undertaking their role as a Councillor. Where a matter arises at a meeting which **relates to** a Disclosable Pecuniary Interest, you must declare the interest, not participate in any discussion or vote on the matter and must not remain in the room unless granted a dispensation.

Where a matter arises at a meeting which **relates to** other Registerable Interests, you must declare the interest. You may speak on the matter only if members of the public are also allowed to speak at the meeting but must not take part in any vote on the matter unless you have been granted a dispensation.

Where a matter arises at a meeting which **relates to** your own financial interest (and is not a Disclosable Pecuniary Interest) or **relates to** a financial interest of a relative, friend or close associate, you must disclose the interest and not vote on the matter unless granted a dispensation. You may speak on the matter only if members of the public are also allowed to speak at the meeting.

Members are reminded that they should continue to adhere to the Council's approved rules and protocols during the conduct of meetings. These are contained in the Council's approved Constitution.

If Members have any queries as to whether a Declaration of Interest should be made please contact the Monitoring Officer at – monitoringofficer@northnorthants.gov.uk

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